

THE MASTER REVIEW

MASTER SECURITY, INC.

CYBERCRIME - PHISHING FOR INFORMATION

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If you have ever heard the term Internet Phishing, you may have first thought it related to a game on the Internet where you could hook into a big bass or trout. Although its definition is similar, the true meaning of the term is far from catching a prize winning fish. According to the Federal Trade Commission, Internet Phishing is defined as "a high-tech scam that uses spam or pop-up messages to deceive you into disclosing your credit card numbers, bank account information, SSN#, passwords, or other sensitive information." This form of Cybercrime has become increasingly more dangerous to consumers over the previous few years especially during our current economic condition.

So how could someone get hooked by a phishing scam? What happens is phishers send an e-mail or pop-up message claiming to be from a business or organization that you deal with. For example,

you may receive a message from your credit card provider asking you to validate or update your account information. The message will then direct you to a Web site that looks just like that of the credit card company. At the site, you will be asked to enter your personal information, account number, passwords, and so forth. Companies like America Online, Ebay, and Best Buy have reported that their Web sites have been imitated in similar fashion. Internet phishing scams are considered identity theft and although the FTC and FBI expect to receive over 250,000 complaints of identity theft this year, the specific number of complaints about phishing sites will not be known because the complaints are not broken down by type.

Although the majority of Internet users do not fall victim to this scam, what can you do to protect yourself?

1. If you get a message that asks for personal or financial information, do not reply or click on

any link. Legitimate companies will never ask for this information via e-mail.

2. Never e-mail personal or financial information anywhere. If you enter this information on a Web site, make sure it is a secure site. For example, the address will begin with "https:".
3. Review credit card and bank statements monthly for any unauthorized charges.
4. Use anti-virus software and keep it updated. This software can protect you from accepting these unwanted messages.
5. Be cautious about opening any attachment or downloading any files from e-mails, no matter who sent them.

If you would like more information about this scam or other examples of cybercrimes, visit the FTC's website at www.ftc.gov.

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Mission Statement

To provide the highest quality security services with an ideology based on professionalism, integrity, and dedication to the needs of our clients. We feel it is our responsibility to provide our clients with a safe and secure environment and to do so at a fair and reasonable cost. By achieving these objectives, we will fulfill our mission of protecting our clients' assets and exceeding their expectations.

From The Corner Office

It's hard to believe that summer is coming to an end and cooler temperatures will be here before we know it. But it is already the middle of August. That means it time to check your uniforms to make sure that you have every thing you need for the cooler weather. As you all know it can take some time to get the uniforms in, new jackets can take up to three weeks. I am still working on getting ties in as I know how bad you all want them.

With the fall time comes special events like the Canfield Fair and last minute vacation trips so please have all requests off turned into the office as soon as possible and as always I will do the best I can to accommodate everyone. Just a reminder that ALL OFFICERS are responsible for there own schedules. This means on

non-payday weeks you need to come in or call the office to get your schedule. Supervisors do try to get a hold of every one but it is your responsibility to get your schedule. Even if your schedule has not changed in the previous month, you must still get your schedule each week as it may change due to requests off or additional hours at another site.

From reading the Daily Log Sheets and Security Incident Reports I have noticed a few items that need to be addressed:

1. ALL reports must be completed using black ink only. At most sites these reports are copied for our clients and blue ink does not copy very well.

2. Security Incident Reports must be completed in detail and contain only the facts involved in the incident.
3. Daily Log Sheets are NOT to be completed ahead of time and MUST have at least one entry every half hour detailing where you are at and what you are doing on the property.

I know not everyone enjoys doing paperwork but it is an essential part of our job as security professionals. In every S.O.P. there are examples on how to properly complete all reports used by Master Security.

If you have any questions or concerns, please remember my office door is open anytime.

~ Aaron D. Shogren
Security Director

The family at Master Security, Inc. would like to extend our deepest sympathies to the entire Masternick family on the passing of Attorney John Masternick on Memorial Day, 2009. Mr. and Mrs. Masternick founded Windsor House, Inc. in 1959 and developed and operated more than 20 nursing homes, cared for more than 35,000 residents, and employed over 20,000 local residents. Windsor House, Inc. currently operates 11 nursing homes and 2 assisted living communities in Northeast Ohio and Western Pennsylvania.

Master Security, Inc, would also like to send out our deepest sympathies to the family of our Field Supervisor Doug Conway whose father recently passed away.

The Little Things Do Matter

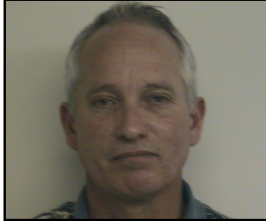
There was a man taking a morning walk on the beach. He saw that along with the morning tide came hundreds of starfish and when the tide receded, they were left behind and with the morning sun rays, they would die. The tide was fresh and the starfish were alive. The man took a few steps, picked one and threw it into the water. He did that repeatedly. Right behind him there was another person who couldn't understand what this man was doing. He caught up with him and asked, "What are you doing? There are hundreds of starfish. How many can you help? What difference does it make?" This man did not reply, took two more

steps, picked up another one, threw it into the water, and said, "It makes a difference to this one." I found this story at a website that has all different types of motivational stories and poems and thought how this relates to how we do our job as security professionals. It is the little things that we do for our clients and their employees/visitors that, although at the time may not seem important, make a difference. It is the little things we do that keeps our company's good reputation and helps us stand out amongst our competitors.

Officers of the Month

Congratulations to the following Officers for receiving Officer of the Month in the 2nd Quarter of 2009

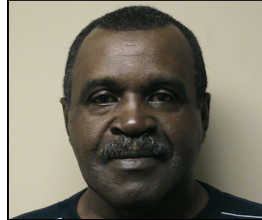
April ~ Brad Ziegler



Officer of the Month for April was Brad Ziegler. Officer Ziegler started with us in January of 2009

and from his very first day he has been willing to cover a shift any time he has been needed. Brad works primarily at Community Skilled Nursing Home but has filled in at many sites when needed. Officer Ziegler, in his short time with us, has become a great asset to this company. Congratulations Brad on your first Employee of the month award.

May ~ Roosevelt Harris



Officer of the Month for May was Roosevelt Harris. Officer Harris is a five year veteran officer and this is his second

officer of the month award. Officer Harris has worked at Churchill Commons Giant Eagle ever since his first day of work and has shown great dedication to his work as he is a true professional with dealing with the client and the visitors. Thank you Roosevelt for everything you have done for us and our clients.

June ~ Rich Hansen



Officer of the Month for June was Rich Hansen. Officer Hansen has been with us since April of

2008 and currently works at Lally Pipe and Tube in Struthers and fills in at BW3'S in Youngstown. This is Officer Hansen's first Officer of the Month award. Officer Hansen has always taken pride in the work he does and has been there any time we need help. Thank you for the dedication and hard work you do Officer Hansen.

Reminder:

The Master Security, Inc. Corporate office will be closed on Monday September 7th in observance of Labor Day. As always, Supervisors will be available via cell phone.

Economic depression cannot be cured by legislative action or executive pronouncement. Economic wounds must be healed by the action of the cells of the economic body - the producers and consumers themselves.

~Herbert Hoover

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PROVIDING A HIGHER STANDARD OF PROTECTION

Perfect Attendance

Master Security, Inc. is made up of officers with a commitment and dedication to our clients and this company. The following list of officers is a shining example of that dedication. Each officer below had perfect attendance for the 2nd quarter of 2009. On behalf of our Clients and all of us. **Thank You!!**

Roy Ahern	Robert Barber
Wally Colbrunn	Doug Conway
Mike Creatore	Rick Daugherty
Roosevelt Harris	Marvin Jackson
Frank Kolesar	Jan Lesnak
Terry Lewis	Ken Mellott
Chris Neville	Tom Peslak
Mike Shaker	Rea Taiclet
Tom Welsh	Jessica Wine
Brad Ziegler	

Welcome New Officer

We would like to welcome the following new officer to the Master Security team:

Steve Cresanto



Employee Anniversaries:

Master Security, Inc. would like recognize the following officers celebrating anniversaries in the 3rd Quarter of 2009 and thank them for their continued dedication and commitment to our company:

Michael Shaker - 3 Years

Doug Conway - 1 year

Frank Kolesar - 1 year

Justin Latimer - 1 year

Dumb Criminal Stories

A man walked into a convenience store, put a \$20 bill on the counter and asked for change.

When the clerk opened the cash drawer, the man pulled a gun and asked for all the cash in the register, which the clerk promptly provided.

The man took the cash from the clerk and fled— leaving the \$20 bill on the counter.

The total amount of cash he got from the drawer? Fifteen dollars.

A Sheriff's deputy says "I was recently on patrol when I noticed three males driving a car into the lot of a liquor store, walk in and make a purchase. We have had many problems with underage drinkers so I waited until they drove away. I stopped them and asked the young male driver if he was old enough to purchase liquor. He replied that he was over 21. He looked fairly young so I asked him to show me his driver's license. I explained that if he was 21 or above, he was free to leave.

"The driver, still seated in the car, patted all of his pockets repeatedly and announced sheepishly that his license was in his trunk.

"The driver got out and opened his trunk which just happened to be full of illegal fireworks along with 5 bags of marijuana wrapped for individual sale.

"The driver then patted his front pants pockets and, with relief, told me he had found his driver's license in his front pants pocket. It was there from the beginning.

"The driver, who was old enough to purchase alcohol, and his two companions all went to jail."